



Dear Parents/Carers,

Marsh Green Primary use the Arbor Parent App to pay for the following –

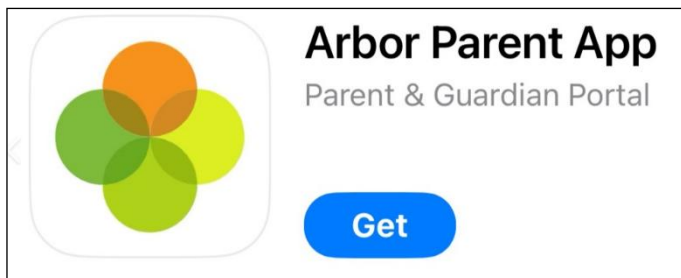
Breakfast Club
Nightingales
Snack
Clubs
Trips

Arrears will be updated each Friday/Monday for the week previous. Please ensure these are paid off ASAP.

You will be able to add money to the accounts above in advance which would be preferable.

To access your child's account, please follow the instructions below:

- Download the Arbor app. The icon will look like the following:



- Once the app is installed, click 'Forgotten Password'
- Enter the email address which you have supplied to school and click 'Reset Password'
- You will then receive an email containing a link to change your password.
- Follow the instructions and log into your Parent Portal.
- You should then be able to log on and select the school and see your child's information.

If you are having any problems logging on, please speak to a member of staff in the office. We will help you as best we can, but please be patient with us as we are also new to the app.

Thank you